



# THE ALL NEW SUPERVISOR SERIES! LEVEL 1 BASIC FUNDAMENTALS SUPERVISOR CERTIFICATION

**5 Consecutive Mondays: November 12-December 10**

**3.5-hour sessions • 8:30AM-12:00PM**

**Members: \$675 • Non-Members: \$1,000**

**The Manufacturers' Association — 320 Busser Road, 2nd Floor, Emigsville, PA**

This 17-hour course will provide potential and frontline supervisors with the basic tools and skill sets to “get results through other people.” Participants will have the opportunity for peer interaction plus the ability to discuss real-life scenarios with instructors with extensive training and supervisory experience.

#### **REQUIREMENTS:**

- Applicants must complete all five classes
- Applicants must complete an elective of their choice
- Completion is required for Master Supervisor Certification

#### **TOPICS INCLUDE:**

- Roles in management
- Communicating clear expectations - delegating
- Building trusting relationships through the DISC model
- Providing feedback
- Training/Coaching
- Providing recognition
- Resolving conflict while maintaining morale



**Our Session  
Facilitator:**

**TOM BLAISSE**  
Association  
Senior  
Consultant

*Previously one of Franklin Covey's all-time highest-rated trainers, Tom has more than 30 years of experience in the classroom and brings a wealth of knowledge from a variety of industries, including pharmaceuticals, banking, manufacturing, finance, technology and government. He has presented more than 1,800 seminars to more than 50,000 participants on the topics of Time Management, The 7 Habits of Highly Effective People and other related topics.*

**Sign-up deadline: Friday, November 9 To register: 717-843-3891 or [training@mascpa.org](mailto:training@mascpa.org)**